

## STUART ROAD SURGERY

### PATIENT PARTICIPATION GROUP MEETING 14<sup>TH</sup> JUNE 2018 MINUTES

ATTENDEE'S Jane Clayton, Michelle Carter, Kathy Pearson, Cheryl Chapman, Sue Edwards, Keith Shenton, Catherine Godfrey, Carole Mullinger, Frances Walker, B Causier.

Apologies:-

Kerrie Evans, Carolynn Davis, Talking Therapies Speaker

Kathy opened the meeting and welcomed all members and our guest speaker Paula Gary from GP Care Wakefield who then commenced the meeting.

Paula explained the role and how GP Care Wakefield works. Their services are offered Monday – Friday 18.00-22.00, Weekends & Bank holidays 09.00-1500. The patient rings their GP surgery when it's out of hours and will be advised via a recorded message on what happens next. GP appointments are held at Pontefract Hospital and Trinity Wakefield. This service also offers a range of nurse appointments but only offered at Wakefield Trinity at the moment. After their working hours it will be the 111 service until surgery re-opens. (Our telephone service doesn't appear to be linked up at the moment, I will discuss this management and will get this sorted ASAP, in the meantime their number is 01924 784100) This discussion then went onto a discussion about A&E and how Pontefract is only for MINOR injuries and that Pinderfields is our main A&E.

Kathy went on to discuss a couple of topics discussed from the Network meeting.

### **TRISH (The Referral Information Support Hub)**

Briefly discussed TRISH which is an electronic referral service, this is not up and running in our area yet. And neither is the ASI – Appointment Slot Issue. Details will come later when the surgery is up and running with TRISH.

### **CONEXUS Health Care (Confederation)**

A very brief discussion. I advised the group I had very limited knowledge regarding this and that I would raise this with Kerrie and maybe she could discuss further in our September meeting.

Jane spoke about our new recruits:- Vikki Auty is our new Advanced Nurse Practitioner, Vikki recently joined us and works along side our Dr's and Nurses. Vikki can deal with most medical problems and can prescribe.

Amanda Thompson will be joining our surgery at the beginning of July. Amanda is a Specialist Nurse Practitioner, who will be doing Minor Illness and Practice Nurse Duties

Sarah & Amy have also recently joined our admin team. We sadly said goodbye to Chloe last month. Chloe has gone onto work to with the community mental health team, we wish luck in her new role.

Kathy closed our meeting and asked if we could try and arrange a Talking Therapy Speaker to come to our next meeting in September

#### **FUTURE MEETING DATES**

Thursday      13<sup>th</sup> September      6.30pm

Thursday      6<sup>th</sup> December      6.30pm