

## STUART ROAD SURGERY

### PATIENT PARTICIPATION GROUP MEETING 18<sup>TH</sup> JANUARY 2017

#### MINUTES

Attendee's Kerrie Evans, Carolynn Davis, Jane Clayton, Kathy Pearson, Ron Watson, Harold Yardley, Michael Coleman, Fran Walker, Roy Johnson, Keith Shenton, Sally Dean, Brenda Causier, Christine Boden, Donald Boden.

Kerrie opened the meeting and welcomed old and new faces. Kathy then chaired introducing herself and her role to the new group members.

Kathy briefly went over the minutes of our last meeting in September and told members that our new ANP nurse would no longer be joining the practice (advertising for a new Minor Illness / practice Nurse)

Kathy spoke about Urgent Care which was one of the topics of the last PPG network meeting. Kerrie is going to try and arrange a speaker for the next meeting in March to discuss further.

Kathy spoke about a service called Turning point talking Therapies which was also discussed at the last network meeting ( Jane emailed / posted a copy of their leaflet to all members) Kathy & Kerrie agreed it would be a good idea to try and arrange a speaker to come along to one of our meetings.

Kathy was nominated in our September's meeting to continue her role as Chair, which Kathy accepted. Kathy asked for the Terms of Reference to be discussed in the next meeting.

Kathy explained to our new members what the Terms of Reference were and read through them with the group.

Kerrie discussed a recent meeting which took place with Carolynn, Jane & Kathy.

Kathy and another group member Cheryl had met and discussed the Surgery website and thought some parts of the website wasn't user friendly and found it difficult to obtain some information. Kathy asked if we as a group could look at the website and may be look at some changes. In the mean time could we ask that you all have a look at the website and bring any suggestions to the next meeting.

Carolynn mentioned the surgery's latest news letter which has been emailed / posted along with minutes.

Kathy mentioned to the group about the PPG noticeboard and thought it would be a good idea for the group to help maintain it.

Kathy closed the meeting and arranged future PPG meeting dates which are :-

Thursday 15<sup>th</sup> March - 6.30pm

Thursday 14<sup>th</sup> June - 6.30pm

Thursday 13<sup>th</sup> Sept - 6.30pm

Thursday 6<sup>th</sup> Dec - 6.30pm

